

# McKenzie Mist Water Company

## Contact Us

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## ELECTRIC HOT/COLD WATER DISPENSER TERMS AND CONDITIONS

**Please note: McKenzie Mist does not rent equipment to residences, only to office buildings. Equipment rentals may not be moved off-site or to a residence, or it will incur penalties up to the cost of the equipment.**



### EQUIPMENT CARE AND MAINTENANCE

Every 3 months, the dispenser(s) will get a visual inspection by a McKenzie Mist representative.  
**Every 6 months your dispenser(s) will be changed out and replaced with a clean and sanitized unit.**

*\*Dispenser rental charges and water are billed separately.*

The Applicant will be responsible at all times for any equipment rented from McKenzie Mist. Rented dispensers (“equipment”) shall always be kept on location at the above premises, and customer takes full responsibility that dispensers are used only for dispensing McKenzie Mist water. Dispenser(s) shall be kept in a clean, dry, and secure location. If you need to move the machine please inform our office immediately so we may advise the driver of the new location. Please note: the Customer is responsible for any damage to the unit during transit and may be charged up to the full amount of the equipment if damage occurs. To prevent any additional charges, please contact customer service to arrange for assistance moving equipment.



### RISK OF USE

There is an inherent risk in utilizing water dispensing equipment. In the event of a leak occurring from a water bottle placed on the dispenser, the customer is advised to immediately remove the leaking bottle, unplug the unit, and call our office to request assistance and troubleshoot the leak, if needed. We will send someone to help clean up water and dry the area. We will also replace the bottle of water at no charge and bring a replacement dispenser if necessary.

Applicant agrees that McKenzie Mist will not be held financially responsible for any loss or damage to personal or business property or for any injury resulting from the use or mis-use of the water or dispenser(s).

<sup>+</sup> To minimize damage The Applicant is advised to place a waterproof mat under the equipment.



### CLEAN AND REPAIR

If your dispenser stops working properly, or you require a clean unit prior to the regularly scheduled changeout date, please call our office to request service and schedule a date. Please note: McKenzie Mist will send someone to service the dispenser as soon as there is staff available, it may not be instantly scheduled, but we do prioritize this.

Applicant agrees to return the equipment within 48 hours of termination of service and in the same condition as when received from McKenzie Mist. The cost of equipment repair or replacement resulting from damage or theft while in possession of the Applicant will be paid by the Applicant, including damage to handles/ knobs.

McKenzie Mist will not be responsible for the cost of unauthorized repairs beyond normal and reasonable wear and tear.



### INVOICING CHARGES

The monthly dispenser rental charge will be automatically invoiced at the beginning of each month.